



The Licensing Officer
Health, Safety and Licensing
Brent Civic Centre
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Wembley
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Your ref: N/A

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Date: Saturday 9th December 2017

Police representation to the application for a variation at St. Georges Hotel, 43-51 Wembley Hill Road, Wembley Middlesex HA9 8AU.

I certify that I have considered the application shown above and I wish to make representations that the likely effect of the grant of the application is detrimental to the licensing objectives for the reasons indicated below.

If the conditions proposed below were accepted in full I would withdraw my representation.

Officer: **Paul Whitcomb PC 782QK**
Brent Borough Police Licensing Constable

An officer of the Metropolitan Police, in whose area the premises are situated, who is authorised for the purposes of exercising its statutory function as a 'Responsible Authority' under the Licensing Act 2003.

The application has been made for a new premises licence under section 34 of the act. The Police representations are primarily concerned with the prevention of crime and disorder and the prevention of public nuisance.

Having met with the applicant I understand that this new rear bar will primarily be used on football event days at Wembley National Stadium. Wembley National stadium is the largest stadia in the United Kingdom with a total capacity of 90,000. As such it is imperative that licensed venues in the immediate vicinity have sufficient conditions in place to ensure that the licensing objectives are upheld fully, before, during and post events. It is also worth mentioning that the stadium now caters for even more football related events, with Tottenham Hotspur now spending the 2017/18 season along with other football clubs potentially using the venue as a temporary home moving forward. This particular venue is a stones throw away from

the stadium and has become a popular venue for football fans. My concerns are particularly around the close proximity of the new rear bar to residential properties. Although I am pleased to read that the applicant appears to have addressed this by curtailing the opening hours, I feel that sufficient conditions must be in place to protect local residents from likely nuisance created by this operation especially on football event days. The applicant explained to me at our meeting of their desire to keep the rear bar and the hotel as two separate operations, particularly on football events days. They were keen that customers using the rear bar on Wembley football event days, do not have to walk through the main hotel building, but instead use the side entrances into the car park. Looking at the plan submitted to the licensing authority, this shows that Mostyn Avenue will be used as an entrance and Linden Avenue as an exit. This is fine, as long as access and particularly egress is properly controlled. The applicant has proposed, within the operating schedule, that they propose only one SIA door supervisor is employed. I do not believe that this is a sufficient number of SIA door supervisors to ensure that crime and disorder, public nuisance and public safety licensing objectives are fully upheld. I propose that a MINIMUM of at least four (4) SIA door supervisors are employed on Wembley football event days only (this would NOT apply to any other event or at any other times) to properly control the rear bar. One officer would be required to staff the access entrance on Mostyn Avenue, one other officer to supervise the entrance used for egress on Linden Avenue, another officer to supervise the rear bar and seating area and a third officer to supervise the wider car park, the entrance from the car park into the hotel building and toilets.

Suitable Provisions made for toilets

I recall, from my initial meeting with the applicant that there is only one male toilet in the external car park area for customers to use who are in the rear external bar area. The applicant stated that they specifically did not want customers from the rear bar using the hotel. I was of the understanding that provisions were being made by the applicant for a female toilet in the rear car park also. However, I attended the hotel today (11/11/2017) and this appears not to be the case. There is still only the one male toilet. I called Mr. Rafik Wadie (DPS) and he advised me that ladies would have to enter the hotel to use the female toilets but this would be controlled by SIA door supervisors, and that they would only be allowed into the corridor to use the toilets only.

Police require the following points should be added as conditions on the premises licence as below.

1. In relation to the external bar and smoking area as shown on plan as AB-02 dated August 2017: CCTV shall be installed to Home Office Guidance standards and maintained in a good working condition and recordings shall be kept for 31 days and shall be made available to police and authorised Officers from Brent Council upon request.

2. In relation to the external bar and smoking area as shown on plan as AB-02 dated August 2017: On major football event days at Wembley Stadium the following shall apply:

- Customers shall not be allowed to congregate outside the premises save for the arrival and departure of coach parties, residents and delegates.
- No glass shall be handed over the bar but decanted into plastic/polycarbonate vessels.

- Alcoholic beverages shall not be served from the bar area one hour before the designated kick off and will not resume until 15 minutes after the game has started.
- Other than in an emergency, the entrance from the car park into the main hotel shall not be used with the exception of staff/door supervisors and patrons using the toilet facilities.
- The gate located on Mostyn Avenue shall not be used for entry or exit.
- There shall be a minimum of three SIA door supervisors on duty with at least one officer staffing the entrance/exit located at Linden Avenue.
- A steward and/or member of staff shall be positioned on the gate at Mostyn Avenue.

3. In relation to the external bar and smoking area as shown on plan as AB-02 dated August 2017: A register/log containing the names, badge number, dates & times of duty of security staff and any incidents that occur shall be kept and made available to the Police and Licensing Authority.

4. In relation to the external bar and smoking area as shown on the plan as AB 02 dated August 2017: Notices asking customers to leave quietly shall be conspicuously displayed.

5. In relation to the external bar and smoking area as shown on the plan as AB 02 dated August 2017: An incident log shall be kept at the premises, and made available for inspection on request to an authorised officer of Brent Council or the Police, which will record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any incidents of disorder
- (d) all seizures of drugs or offensive weapons
- (e) any faults in the CCTV system, searching equipment or scanning equipment
- (f) any refusal of the sale of alcohol
- (g) any visit by a relevant authority or emergency service.

6. In relation to the external bar and smoking area as shown on the plan as AB 02 dated August 2017: All staff shall undergo training of the Licensing Act 2003 legislation. This training shall be documented and signed for by the DPS and the member of staff. This training log shall be kept on the premises and made available for inspection by Police and relevant authorities upon request.

7. In relation to the external bar and smoking area as shown on the plan as AB 02 dated August 2017: Customers will not take open drink containers outside the premises as defined on the plan submitted to and approved by the Licensing Authority.

8. In relation to the external bar and smoking area as shown on the plan as AB 02 dated August 2017 the opening hours shall be 1030 to 2315 Monday to Sunday.

Yours Sincerely,

**Paul Whitcomb PC 782QK
Licensing Constable
Brent Borough Police**